

## THERALUX PRIVACY STATEMENT

We take our customers privacy seriously and we will only collect and use your personal information as outlined below.

### **Personal information collected**

Theralux does not sell, share or trade customers personal information collected online with third parties.

Personal information collected online will only be disclosed within our corporate group for internal use only.

### **Collection of Personal Information**

When you sign up to a Theralux newsletter or complete the warranty form personal information we collect may include your:

- Name
- Email Address
- Telephone Number
- Mobile Number
- Site installation and/or purchase date
- Date of Birth
- Gender
- Where you heard about Theralux

The personal information we collect from you will be used in some or all of the following ways:

- To update you on product for customer support
- For delivery purposes
- To provide you with relevant product information

When you sign up to the newsletter or register your product under warranty, we will also use your personal information to send you marketing and/or promotional materials from time to time. You can unsubscribe from marketing information at any time by contacting [sales@interquad.com.au](mailto:sales@interquad.com.au)

### **Security of Your Personal Information**

Theralux ensures that all information collected will be safely and securely stored. We protect your personal information by:

- Restricting access to personal information
- Maintaining technology products to prevent unauthorised computer access
- Securely destroying your personal information when it's no longer needed for our record retention purposes

## **Disclosure of Personal Information**

We will not share your information with any other organisations other than related companies and those third parties directly related to the delivery of the products you have purchased from Theralux.

In exceptional circumstances Theralux may be required to disclose personal information, such as when there are grounds to believe that the disclosure is necessary to prevent a threat to life or health, or for law enforcement purposes.

Theralux is committed to complying with the Privacy Act and the National Privacy principles.

## **About Breaches of Privacy**

If you believe that your privacy has been breached by Theralux please contact us at [sales@interquad.com.au](mailto:sales@interquad.com.au) and we will resolve the issue.

## **Collection of Computer Data**

When you visit Theralux, our company servers will automatically record information that your browser sends whenever you visit a website. This data may include:

- Your computer's IP address
- Browser type
- Webpage you were visiting before you came to our site
- The pages with in Theralux you visit
- The time spent on those pages, items and information searched for on our site, access times and dates, and other statistics.

This information is collected for analysis and evaluation in order to help us improve our site and the services and products we provide. This data will not be used in association with any other personal information.

## **Changes to the Privacy Policy**

Theralux reserves the right to modify and change the Privacy Statement at any time. Any changes to this policy will be published on our site.

## **Complaints about breaches of privacy**

If you are not satisfied with the way in which we handle your enquiry or complaint, please don't hesitate to contact us at [sales@interquad.com.au](mailto:sales@interquad.com.au).